ASUS

HD Media Player

O!PLAY GALLERY

User Manual

E6392

Second Edition
January 2011

Contents

Chapter 4   Troubleshooting

Appendices

Safety information

⚠️ Use only a dry cloth to clean the device.

DO NOT place on uneven or unstable work surfaces. Seek servicing if the casing has been damaged. Refer all servicing to qualified service personnel.

DO NOT expose to or use near liquids, rain, or moisture.

SAFE TEMP: This device should only be used in environments with ambient temperatures between 5°C (41°F) and 35°C (95°F).

DO NOT install near any heat-producing devices or sources such as radiators, heat registers, stoves, or amplifiers.
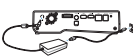
Ensure that you plug the device into the correct power input rating (12Vdc, 3A).

DO NOT throw the device in municipal waste. This device is designed to enable proper reuse and recycling. Check local regulations for disposal of electronic products.

Warning labels

⚡	**CAUTION** RISK OF ELECTRIC SHOCK DO NOT OPEN	❗
The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.	To reduce the risk of electric shock, do not remove the back cover. No user serviceable parts inside. Refer servicing to qualified service personnel.	The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

⚠️
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or recommended battery type.
- Dispose of used batteries according to local regulations.

Important Safety Instructions

1. Read these instructions.

2. Keep these instructions.

3. Heed all warnings.

4. Follow all instructions.

5. Do not use this apparatus near water.

6. Clean only with dry cloth.

7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

11. Only use attachments/accessories specified by the manufacturer.

12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

13. Unplug this apparatus during lightning storms or when unused for long periods of time.

14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

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About this user guide

How this user guide is organized

- **Chapter 1: Getting started**

  Provides the basic information about your ASUS O!PLAY GALLERY Media Player.

- **Chapter 2: Network setup and services**

  Provides information on connecting your ASUS O!PLAY GALLERY Media Player to a wired or wireless network.

- **Chapter 3: Using the ASUS O!PLAY GALLERY Media Player**

  Provides information on using your ASUS O!PLAY GALLERY Media Player.

- **Chapter 4: Troubleshooting**

  Provides solutions to frequently-asked questions about your ASUS O!PLAY GALLERY Media Player.

Conventions used in this guide

To enure that you perform certain tasks properly, take note of the following symbols used throughout this user guide.

DANGER/WARNING: Information to prevent injury to yourself when trying to complete a task.

CAUTION: Information to prevent damage to the components when trying to complete a task.

IMPORTANT: Instructions that you MUST follow to complete a task.

NOTE: Tips and additional information to help you complete a task.

Where to find more information

Refer to the following sources for additional information and for product and software updates.

1. **ASUS Support site**

    Download the latest firmwares, drivers, and utilities from the ASUS Support site at **http://support.asus.com/**.

2. **ASUS Forum**

    Get the latest news and information about this product from the ASUS Forum site at **http://vip.asus.com/forum/**.

3. **Optional documentation**

    Your product package may include optional documentation, such as warranty flyers, that may have been added by your dealer. These documents are not part of the standard package.

Chapter 1
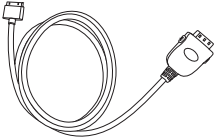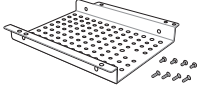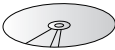
Getting started

Welcome

Thank you for buying the ASUS O!PLAY GALLERY Media Player!

ASUS O!PLAY GALLERY Media Player allows you to enjoy digital media files from your computer via UPnP function, portable USB/eSATA storage devices, additional 3.5" hard disk drive, memory cards, or over the network to your TV or entertainment system.

Package contents

O!Play Gallery Media Player	Power cord	AC adapter
iPod extension cable	Remote control with two AAA batteries	HDD power and signal cable
HDD bracket and screws	Support CD (User Manual)	Quick Start Guide

If any of the above items is damaged or missing, contact your retailer.

Specifications summary

Wireless standard	WiFi 802.11b/g/n
Supported video formats	MPEG1/2/4, H.264, VC-1, RM/RMVB
Supported video file extension	MP4, MOV, Xvid, AVI, ASF, WMV, MKV, FLV, TS, M2TS, DAT, MPG, VOB, MTS, ISO, TRP
Supported audio formats	MP3, WAV, AAC, OGG, FLAC, AIFF, DTS Digital Surround, ID3 Tag, Dolby TrueHD, Dolby Digital Plus
Supported image formats	JPEG, BMP, PNG, GIF, TIFF
Supported subtitle formats	SRT, SUB, SMI, SSA, TXT
Supported file systems	FAT, NTFS, HFS+, FAT32
I/O ports	1 x Power (DC) input
	1 x iPod port
	2 x USB 2.0 ports
	1 x USB 3.0 port
	1 x eSATA port
	1 x LAN port (10/100Mbps)
	1 x HDMI port
	1 x Optical digital (S/PDIF) port
	1 x Coaxial digital (S/PDIF) port
	1 x CF card reader
	1 x SD/MMC card reader
	1 x MS/MS-Duo card reader
Dimensions	W x D x H: 230.0mm x 178.0mm x 60.5mm
	Weight: 720g
Power input rating	12Vdc, 3A
Power Consumption	10W

Specifications are subject to change without notice.

System requirements

- High-definition TV (HDTV), standard TV, or HDMI monitor
- Storage device (USB flash drive/ USB HDD/ eSATA flash drive/ eSATA HDD/ 3.5" HDD)
- Memory card (SD/MMC, CF, or MS/MS-Duo card)
- RJ-45 cable to connect to a home or an office network (Optional)

Use an HDMI cable to connect your HD media player to an HDTV or HDMI monitor.

Getting to know your O!PLAY GALLERY media player

Front panel
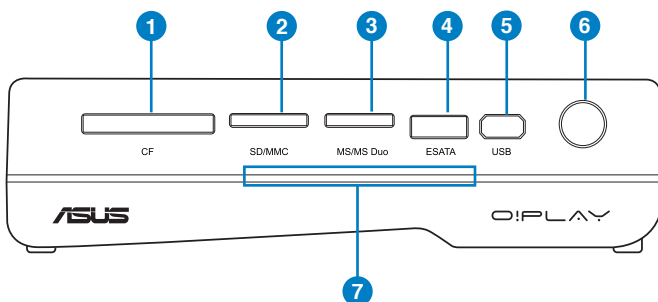
	CF card slot
1	Insert the CF card into this slot. The device supports 64GB CF v4.1.
	SD/MMC card slot
2	Insert the SD/MMC card into this slot. The device supports 32GB SDHC v2.0 and 2GB MMC v4.2.
	MS/MS-Duo card slot
3	Insert the MS/MS-Duo card into this slot. The device supports 128MB MS v1.43 and 32GB MS Pro v1.03.
	eSATA port
4	Connect an eSATA device such as an external hard drive into this port.

⑤ USB 2.0 port

Connect a USB 2.0 device into this port.

⑥ IR (Infra-red) Receiver

Allows you to control the HD media player using the IR remote control.

LED indicators

Displays the status of the HD media player.

LED	Status	Description
Power	OFF	The device is turned off.
	Orange	The device is in sleep mode.
	Blue	The device is turned on and wireless connection is ready .
	Purple	The device is turning on/off.
	Green	The device is turned on but wireless connection is off.

⑦

Ensure that the IR receiver is not blocked. Otherwise, the Media Player will not be able to receive the command from the remote control.

Rear panel
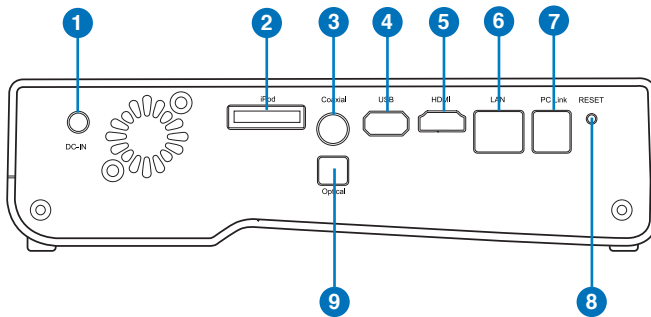
1	**Power (DC-In) input** Insert the power adapter into this port.

> Ensure that you plug the power adapter into a 100 ~ 240V power outlet.

2	**iPod port** Connect your iPod or iPhone into this port using the ASUS exclusive iPod extension cable.
3	**Digital audio output (COAXIAL)** Insert a coaxial cable into this port to connect an external Hi-Fi audio system.
4	**USB 2.0 port** Connect a USB 2.0 storage device into this port.
5	**HDMI port** Insert an HDMI cable into this port to connect to a high-definition multimedia interface (HDMI) device such as an HDTV or HDMI monitor.
6	**LAN (RJ-45) port** Insert an RJ-45 cable into this port to connect to a local area network (LAN).
7	**USB 3.0 PC link** Connect to your computer's USB 3.0 port for high speed data transfer.
8	**Reset button** Using a pin or a paper clip, press this button to reset the device to its factory default settings.
9	**Digital audio output (OPTICAL)** Insert an optical cable into this port to connect an external Hi-Fi audio system.

Remote control

Use the remote control to power on/off the O!PLAY GALLERY media player, browse through menus, and select the media file to play, view, or listen to.

Display ①	㉙ **Power on/off**
iPod ②	
Slow Motion ③	㉘ **Favorite/Shortcut**
	㉗ **Music Shuffle**
Repeat ④	㉖ **Zoom In**
Stop ⑤	
Rewind ⑥	㉕ **Forward**
	㉔ **Play / Pause**
Previous ⑦	㉓ **Next**
Setup ⑧	㉒ **Subtitle**
Option ⑨	㉑ **Language**
Rotary knob / navigation/ OK keys ⑩	
	⑳ **Home**
Volume up ⑪	⑲ **Return**
Mute ⑫	
Volume down ⑬	⑱ **Import**
Movie ⑭	⑰ **On-line Media**
Music ⑮	⑯ **Photo**

1	Display	**Display** Press to display the file name, file type, and elapsed time.
2	iPod	**iPod** Press to enter the iPod mode.
3	▶	**Slow motion** Press to playback the currently playing movie in slow motion. Press ▶/॥ to resume normal playback.
4	⮂	**Repeat** Press to repeat the playback of the currently playing music, movie, or photo file.
5	■	**Stop** Stops the playback.
6	◀◀	**Rewind** Press to rewind the playback.
7	◂	**Previous** Returns to the previous media file.
8	✂	**Setup** Launches the Setup menu.
9	✉	**Option** Press to select the effects for the movie, music, and photo.

Rotary knob / Navigation/OK keys

	▲ ▼	Press the up/down keys to move through the menu bar in a submenu. Press the up/down keys to decrease/increase a numerical value.
10	◀ ▶	Press the left/right keys to move through the main menus in the Home screen. Rotate the rotary knob to the left/right to move through the main menus in the Home screen. Press the left/right keys to move through the items in a submenu.
	OK	Press **OK** to confirm the selection.

11	◀+	**Volume up** Increases the volume.
12	◀✕	**Mute** Press to disable audio output.
13	◀−	**Volume down** Decreases the volume.

14		**Movie** Press to enter the **Movie** mode.
15		**Music** Press to enter the **Music** mode.
16		**Photo** Press to enter the **Photo** mode.
17		**On-line Media** Press to enter the **On-line Media** mode.
18	Import	**Import** Imports music, photo, and movie files.
19		**Return** Returns to the previous screen.
20		**Home** Displays the home menu.
21		**Language** Press to select the language for the video or movie you are watching.
22	$\mathcal{A}_a$	**Subtitle** Press to configure the subtitle settings such as the font, font color and font size.
23		**Next** Goes to the next media file.
24		**Play/Pause** Toggles between playback and pause.
25		**Forward** Press to forward the playback.
26		**Zoom in** Zooms in on the screen.
27		**Music shuffle** Press to group all your music files in your storage device and then play the music files randomly.
28		**Favorite / Shortcut** Press to display your Favorite or Shortcut list.
29		**Power on/off** Turn the HD media player on or off.

Getting your O!PLAY GALLERY media player ready

If you need warranty servicing for your HD media player, ensure that you send it back in its original packaging, which will provide better protection for your product during delivery. Warranty may be voided if the product is damaged due to improper packaging. ASUS will not compensate or replace any item damaged due to improper packaging.

Installing the hard disk drive

You may install a 3.5" hard disk drive to your HD media player.

- The hard disk drive is purchased separately.

- If you install a new hard disk drive on your HD media player, a warning screen will appear, reminding you to format the hard disk drive. Follow the onscreen instructions to complete the format process. Any abnormal shutdown leads to longer startup time and longer disk check on the next boot up. The checking process may take several minutes depending on the hard disk drive capacity.

- If you want to delete all data on your used hard disk drive, go to **Setup** > **System**, and then click **Delete Database**.

- ASUS will not be held liable for any damage/malfunction caused by improper installation of the hard disk drive.

- ASUS will not be held liable for data loss or recovery.

- Back up the important files or folders periodically to avoid any potential data loss due to disk crash.

- Be cautious of the hot temperature while using the hard disk drive for a long time.

To install the hard disk drive:

1. Install the hard disk drive on the HDD bracket, and then secure it with four screws.

2. Attach one end of the supplied HDD power and signal cable to the hard disk drive.
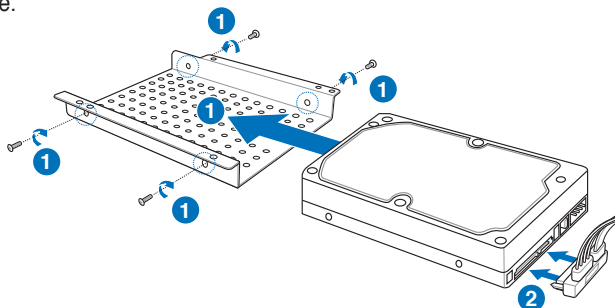
3. Open the bottom lid of your HD media player.
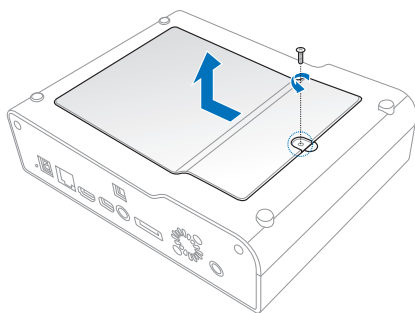
4. Attach the other end of the supplied HDD power and signal cable to the HD media player.

5. Carefully insert the HDD bracket to the HD media player.

6. Secure the HDD bracket to the HD media player with four screws.

7. Collect the HDD power and signal cable into the HD media player so that you could completely cover the bottom lid on it.
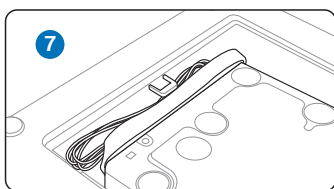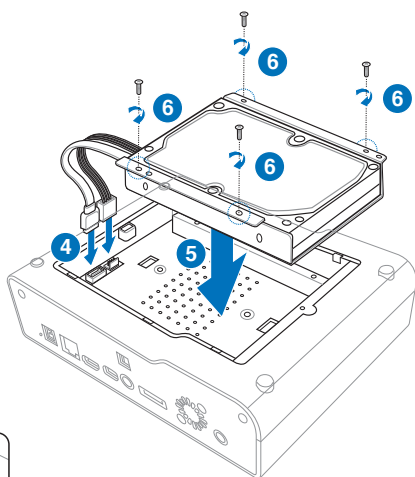
8. Close the bottom lid of your HD media player.
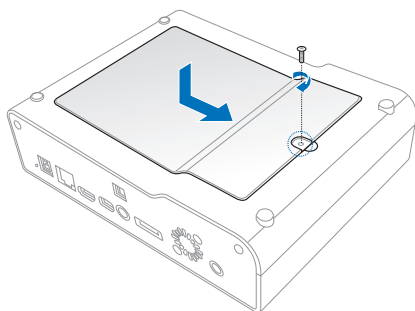
Connecting the power adapter
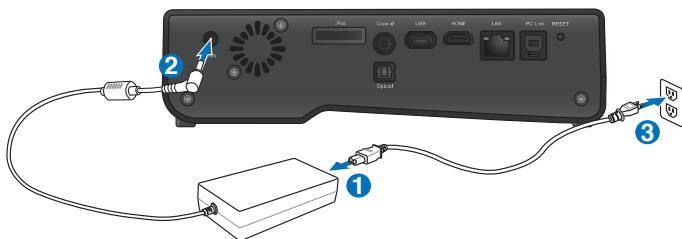
To connect the power adapter:

1. Connect the AC power cord to the AC adapter.
2. Connect the AC adapter to the DC-in port at the back of your HD media player.
3. Connect the AC adapter to a power source.

Connecting devices to your HD media player

To connect devices to your HD media player:

1. Do any of the following to connect a display to your HD media player:
    • Use an HDMI cable to connect your HD media player to an HDTV or an HDMI monitor.
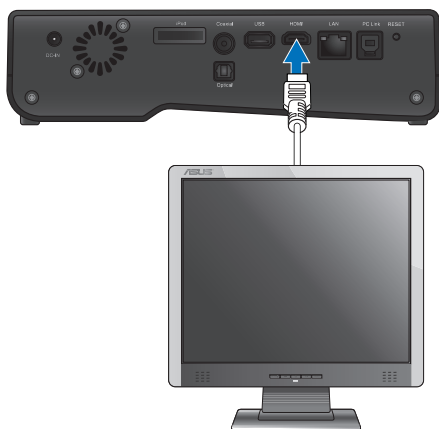
The HDMI cable is purchased separately.

2. Do any of the following to connect a storage device or memory card to your HD media player:

   - Insert a USB/eSATA storage device such as a portable hard disk drive or a USB flash disk to the USB port or USB/eSATA combo port at the front panel of your HD media player.

   - Insert a memory card such as SD/MMC, CF, and MS/MS-Duo cards into the appropriate card slot at the front panel of your HD media player.

You can also access media files from a shared folder of a network computer. For more details, refer to the section **Connecting to a network** in Chapter 2.

3. Use an S/PDIF cable to connect your audio system to your HD media player.
4. Plug the HD media player's power cable to a power source.
5. Turn on the HDTV or HDMI monitor.
6. Set your HDTV or HDMI monitor to video (AV) or HDMI mode.

Refer to the documentation that came with your HDTV or HDMI monitor.

Starting for the first time

When you start your HD media player for the first time, a series of screens appear to guide you in configuring the basic settings of your HD media player.

To start for the first time:

1. Turn on your HD media player and your HDTV or HDMI monitor.
2. Set your HDTV or HDMI monitor to video (AV) or HDMI mode.

Refer to the documentation that came with your HDTV or HDMI monitor.

3. The Setup Wizard appears. Follow the onscreen instructions to complete the setup process.

Use the remote control the navigate the screen.

Chapter 2

Network setup and services

Connecting to a network

Connecting to a network via wired or wireless connection enables you to do network-related or Internet-related activities such as file sharing and online media streaming.

For more details on online media streaming, refer to the section **Streaming online media** in Chapter 3.

Wired connection

Using DHCP IP (network setup with a router)

Using DHCP IP allows the router to automatically assign an IP address for your media player.
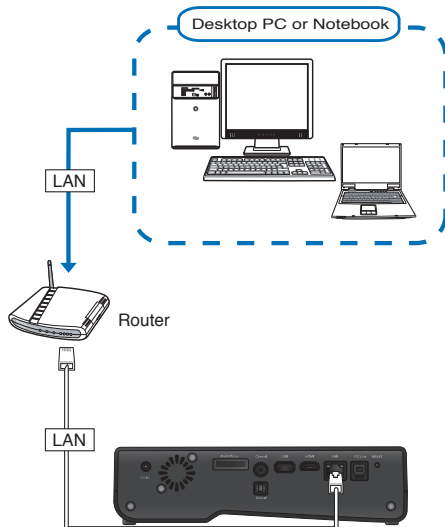
To connect to your network:

1. Connect one end of the RJ-45 cable to the LAN port at the back of your HD media player and the other end to the LAN port of the router.

2.   Connect your computer and other necessary devices to your router.

Refer to the documentation that came with your router.

3.   Connect all the necessary devices to your HD media player.

For more details, refer to the section **Connecting devices to your HD media player** in Chapter 1.

4.   From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Setting**, then press OK.

You may also press ⊗ to launch the **Setting** menu.

5.   Navigate to **Network** and press OK.
6.   Select **Wired Connection** and press OK.

7.   Select **DHCP (AUTO IP)** as your setup type. The router's DHCP server automatically assigns an IP address for your HD media player.
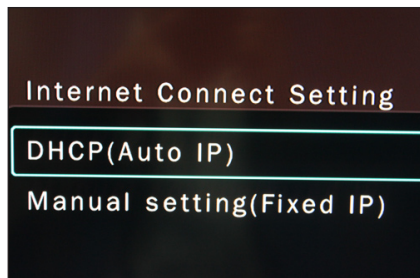
8.	Click **OK** to save the setting.

> •	If you cannot connect to your office network, contact your network administratior.
>
> •	If you want to access shared network files, ensure that the computer's files are shared on the network. For more details, refer to the section **Sharing media files over the network** in this chapter.

Using Fixed IP (network setup with a direct connection to a computer)

Using Fixed IP allows your media player to connect to a computer directly.
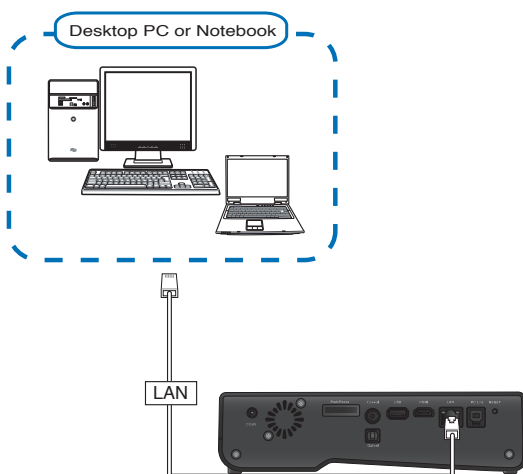
To connect to your network:

1.	Connect one end of the RJ-45 cable to the LAN port at the back of your HD media player and the other end to the computer.

2.	Connect all the necessary devices to your HD media player.

> For more details, refer to the section **Connecting devices to your HD media player** in Chapter 1.

3.	From the Home screen, press the left/right keys ◄ / ► to navigate to **Setting**, then press OK. You may also press ⊗ to launch the **Setting** menu.

4.	Navigate to **Network** and press OK.

5.	Select **Wired Connection** and press OK.

6.	Select **Manual setting (Fixed IP)** and press OK.

7.	From the IP Address Setting screen**,** key in the IP Address, Subnet Mask, Default Gateway, and DNS address.

Obtain the IP address and subnet mask from your Internet Service Provider (ISP).

8.	Click **OK** to save the setting.

9.	On your computer, you should key in the same subnet mask as the one on the HD media player.

Ensure that the IP addresss of your computer is not used by another device. For more details, refer to the next section **Configuring the IP address settings for your computer**.

Configuring the IP address settings for your computer

To access the HD media player when using **FIX IP**, you must have the correct TCP/IP settings on your computer.

Follow the instructions below that correspond to the operating system installed on your computer.

Use the following default IP settings:

- **IP address**: 192.168.0.xxx
  xxx can be any number between 2 and 254. Ensure that the IP address is not used by another device.

- **Subnet Mask**: 255.255.255.0 (same as the HD media player)

Windows® XP OS

1. Click **Start** > **Control Panel** > **Network Connection**. Right-click **Local Area Connection** then select **Properties**.
2. Select **Internet Protocol (TCP/IP)**, then click **Properties**.

3. Select **Use the following IP address:** and key in the **IP address** and **Subnet mask**.
4. Click **OK** when done.
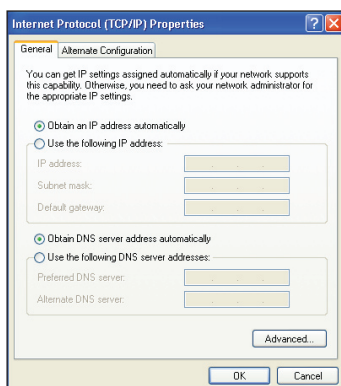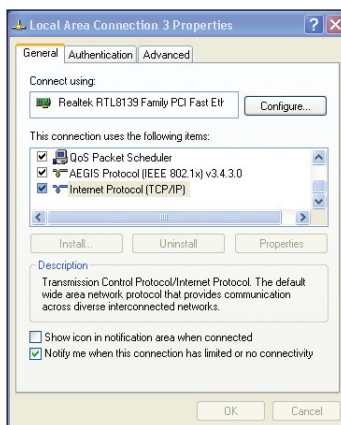
Windows® Vista/7 OS

1. Click **Start** > **Control Panel** > **Network and Sharing Center**. Right-click **Local Area Connection** then select **Properties**.

2. Select **Internet Protocol Version 4(TCP/IPv4)**, then click **Properties**.

3. Select **Use the following IP address:** and key in the **IP address** and **Subnet mask**.
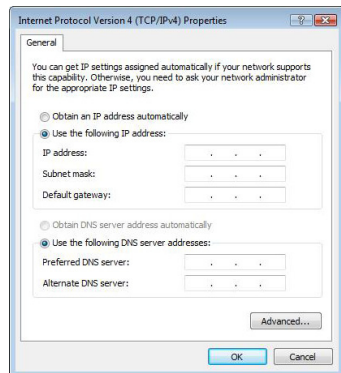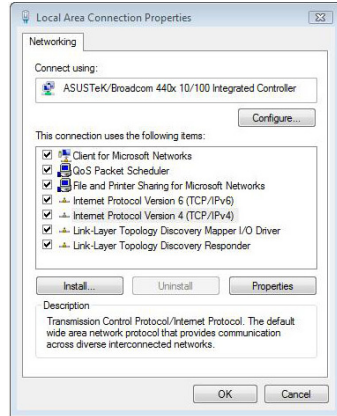
4. Click **OK** when done.

Mac OS X 10.5.xx

1. Choose **Apple** menu > **System Preferences**. Click **Network**.

2. Select **Manually**.

3. Key in the **IP Address** and **Subnet Mask**.

4. Click **Apply** when done.
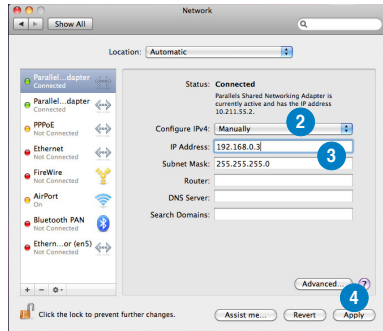
Checking the IP address of your computer

To check the IP address of your computer under Windows® OS:

1. Click **Start** > **Run**.

2. In the **Run** window, key in **cmd** or **command**, and then click **OK**.

3. The MS DOS window appears. Key in **ipconfig**, and then press the Enter key. The IP address of your computer is displayed.

Wireless connection

To connect to a wireless network:

1. Connect all the necessary devices to set up your wireless network.

> • For details on setting up a wireless network, refer to the documentation that came with your wireless router.
>
> • For establishing a wireless connection, you may need to use an IEEE 802.11b/g/n WLAN adapter on your computer.
>
> • Some computers may come with built-in wireless capabilities. Refer to the documentation that came with your computer.

2.	From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Setting**, then press OK.

	You may also press (✕) to launch the **Setting** menu.

3.	Navigate to **Network** and press OK.

4.	Select **Wireless Connection** and press OK.

5.	From the list, select an item (**Connect 1 ~ Connect 3**) to create a connection profile, then press OK.

6.	Select any of these connection modes:

	•	**Auto Infrastructure (AP)**: If you select this mode, your HD media player searches and displays the list of available wireless networks. From the network list, select the wireless network that you want to connect to. If required, key in the network passkey.

	•	**Manual Infrastructure (AP)**: If you select this mode, you need to manually set up the wireless network settings such as SSID (network name) and encryption method.

	•	**Peer to Peer (Ad Hoc)**: If you select this mode, your computer can directly connect to your HD media player without connecting through a wireless router. This allows you to set up a temporary wireless network.

	•	Use Windows® Wireless Zero Configuration (Windows® XP) or WLAN AutoConfig (Windows® Vista / 7) to configure your WLAN adapter.

	•	Ensure that you disabled the wireless utility in your WLAN adapter. For more details, refer to the documentation that came with your WLAN adapter.

	•	Before selecting the **Peer to Peer (Ad Hoc)** mode, ensure the following:

		•	Your computer's built-in wireless function or WLAN adapter is working normally.

		•	Firewall is disabled.

	•	When you connect to a network via a wireless connection, there may be some lag or jitters when streaming some high-definition video files. Such problem is due to insufficient bandwidth available in some common home-based wireless routers. We recommend that you use wired connection (10/100 LAN/RJ-45 cable) for streaming high-definition video files.

Proxy server connection

You can set up your HD media player to connect to a proxy server.

To connect to a proxy server:

1. Connect your computer, HD media player, and other necessary devices to your network via wired or wireless connection.

    For more details, refer to the previous sections on wired/wireless connection.

2. From the Home screen, press the left/right keys ◄ / ▶ to navigate to **Setting**, then press OK. You may also press ⊗ to launch the **Setting** menu.
3. Navigate to **Network** and press OK.
4. Select **Proxy Setup** and press OK.
5. In the **Host** field, key in the IP address of the proxy server.
6. In the **Port** field, key in the port number for the proxy server.
7. If required, key in the proxy server's username and password.

Sharing files over the network

Sharing files under Windows® XP OS

To configure your computer to allow folders to be shared:

1. Click Start > **Control Panel** >
    Network and Internet Connection
    > Network Setup Wizard.
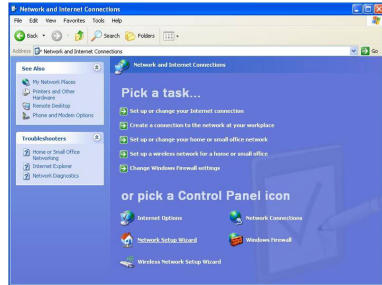
2. Select **Turn on file and printer**
    shariing.

3. When done, click **Finish**.

To share files under Windows® XP OS:

1. On your computer, select the folder
    containing the files that you want to
    share.

2. Right-click the selected folder, and
    select **Sharing and Security**.
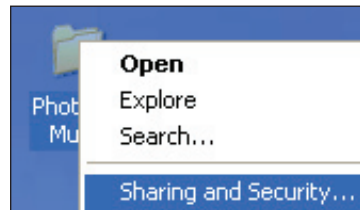
3. Tick **Share this folder**.

    If you want to set permissions for the network users, click **Permissions**. Click **Apply** when done.

4. A hand icon 🖐️ appears on the folder indicating that the folder's contents are shared over the network.
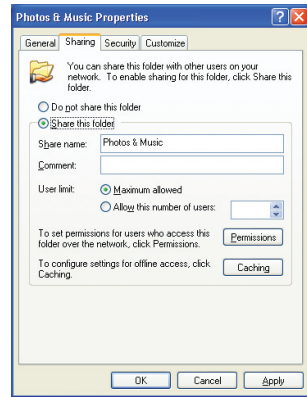
Sharing files under Windows® Vista OS

In Windows® Vista OS, you can share files in any of these two ways:

   • Share files from a folder on your computer.
   • Share files from the Public folder.

Sharing files from a folder on your computer
To share files from a folder on your computer:

1. On your computer, select the folder containing the files that you want to share.

2. Right-click the selected folder, and select **Share**.

3. In the **File Sharing** screen, select the network user that you want to share files with from the dropdown list, then click **Add**.

4. To set permissions for the network user, select any of these permission levels from the dropdown list under **Permission Level**:

    • **Reader**: Select this option if you want the user to have a read-only access rights to the shared files. S/he cannot add, change, or delete the shared files.

    • **Contributor**: Select this option to allow the user to view and add shared files. S/he can only change or delete the files s/he had shared.

    • **Co-owner**: Select this option to allow the user to view, add, change, or delete a shared file.

5. When done, click **Share**.

Sharing files from the Public folder

The Public folder allows you to share your files with other people using your computer or with other users in the network.

To share files from the Public folder:

1.   Click [icon] > **Documents**.
2.   From **Favorite Links** in the navigation pane, click **Public**. Put any files or folders that you want to share into any subfolders in the Public folder.

> To restrict access to the files and folders in the Public folder, refer to the succeeding sections.

To restrict a user's access to the Public folder:

You can turn on the password-protected sharing function to restrict access to the Public folder only to people with user accounts and passwords on your computer.

1.   Click [icon] > **Control Panel** > **Network and Internet** > **Network and Sharing Center** to launch the Network and Sharing Center.
2.   From the **Password protected sharing** dropdown list, select **Turn on password protected sharing**.
3.   When done, click **Apply**.

To set the user's access level to the Public folder:

1.   Click [icon] > **Control Panel** > **Network and Internet** > **Network and Sharing Center** to launch the Network and Sharing Center.
2.   From the **Public folder sharing** dropdown list, select any of these three options:
     •   **Turn on sharing so anyone with network access can open files**
     •   **Turn on sharing so anyone with network access can open, change, and create files**
     •   **Turn off sharing (people logged on to this computer can still access this folder)**
3.   When done, click **Apply**.

Sharing files under Windows® 7 OS

To configure your computer to allow folders to be shared:

1. Click **Start** > **Control Panel** > **Network and Internet** > **Network and Sharing Center** > **Choose homegroup and sharing options** > **Change advanced sharing settings...**.
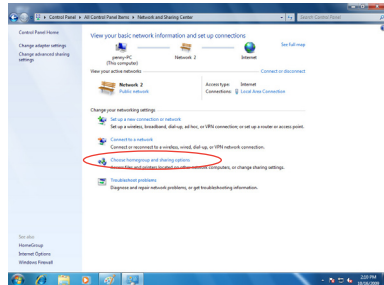
2. Ensure that the following options are correctly selected:
    Turn on network discovery
    Turn on file and printer sharing
    Media streaming is off
    Allow Windows to manage homegroup connections (recommended)

To share files under Windows® 7 OS:

1. On your computer, select the folder containing the files that you want to share.

2. Right-click the folder, and select **Properties**.

3. Click **Sharing** tab > **Advanced Sharing...**.
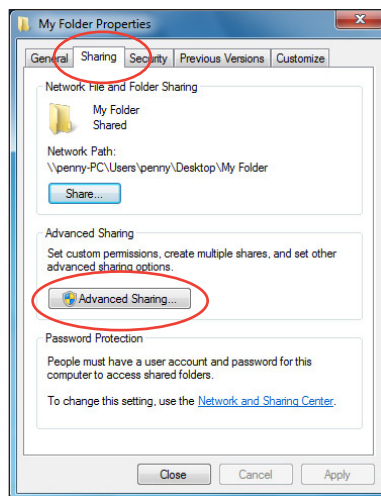
4.	Check the **Share this folder** item, then click **Permissions**.
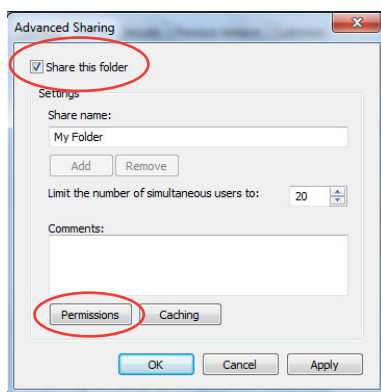
5.	Select the network user that your want to share files, and set the access control options.
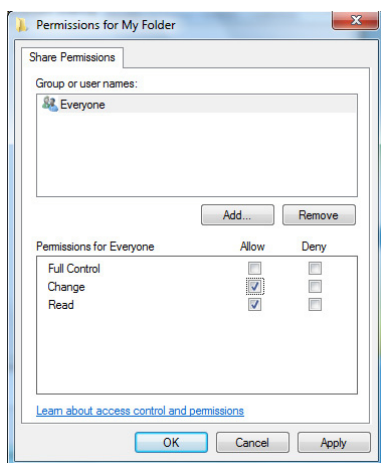
Sharing files under Mac OS X 10.5.xx

To share a folder under Mac OS:

1. Choose **Apple** menu > **System Preferences**. Click **Sharing**.

2. Click the + icon to display the available folders. Navigate to the folder that you want to share.

3. Select the user account **Everyone**.

4. Repeat steps 2–3 to share other folders.

5. When done, click **Options...**.
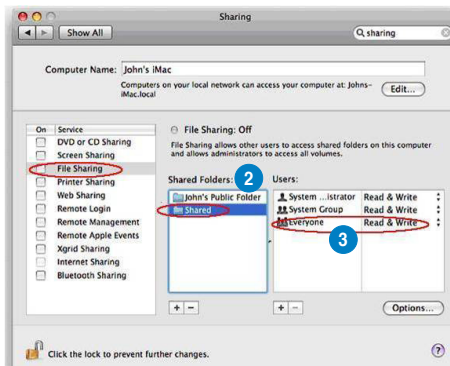
6. Tick **Share files and folders using SMB**, and click **Done**.

Sharing files under Linux OS

To share files under Linux OS:

1.	On your computer, select the folder containing the files that you want to share.

2.	Right-click the folder, and click **Sharing** > **Windows Sharing**.

3.	From the **Windows** Sharing tab, tick the following items: **Share this item and its contents**, **Allow all users**, and **Share Enabled**.

4.	Click **OK** when done. A hand icon appears on the folder indicating that the folder's contents are shared over the network.

Chapter 3

Using your O!PLAY GALLERY media player

The Home screen

The Home screen includes these main options: **Movie**, **Music**, **My Life**, **iPod**, **Setting**, **Favorite**, **File Manager**, and **Internet**.

- **File Manager** allows you to view all your media files in your storage devices and network.

- To move through the main menus in the Home screen, you may either rotate the rotary knob to the left/right or press the left/right keys ◀ / ▶ on the remote control.

Configuring the O!PLAY GALLERY settings

To configure the O!PLAY GALLERY settings:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Setting**, then press OK.

    You may also press ⊗ to launch the **Setting** menu.

2. Press the up/down keys ▲ / ▼ to navigate through **Video**, **Audio**, **Network**, and **System**, then press the right key ▶ or OK to allow you to select the item that you want to configure.
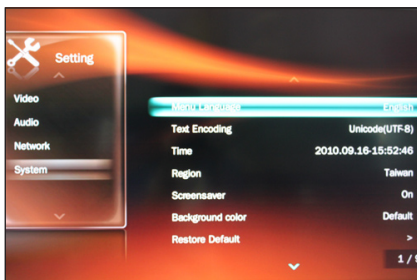
3. Press the up/down keys ▲ / ▼ to navigate to the item that you want to configure.

4. Press the right key ▶ or OK to enter its submenu and use the up/down keys ▲ / ▼ to select the setting.

5. Press OK to save or press ⤺ to cancel the settings made.

Playing a movie

Movie control buttons on the remote control

Button	Function
	Press to enter the **Movies** mode.
Display	Press to display the video's file source, file name, file format, and elapsed time.
	Press to return to the previous screen.
	Press to toggle between playback and pause.
	Press to playback the currently playing movie in slow motion. Press to resume normal playback.
	Press to rewind the playback. Press repeatedly to change the rewinding speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to forward the playback. Press repeatedly to change the forward speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to stop the playback.
	Press to configure the video playback settings.
	Press to increase the volume.
	Press to decrease the volume.
	Press to return to the previous video file.
	Press to go to the next video file.
	Press to configure the subtitle settings such as color and font size.
	Press to select the language for the video you are watching.
	Press to launch the Setting menu.
	Press to disable audio output.
	Press to zoom in on the screen.
	Press to repeat the playback of the currently playing movie.

Playing a movie

To play a movie:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Movies**, then press OK.
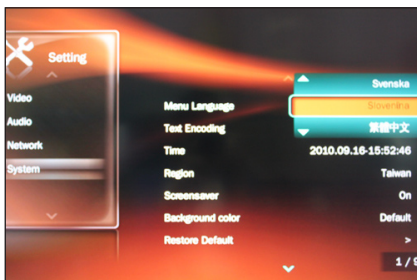
    You may also press 🎬 to enter the **Movies** mode.
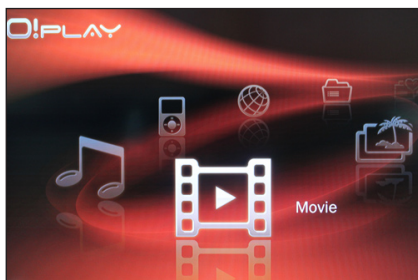
2. Using the up/down keys ▲ / ▼, select the source of your movie file, then press OK.
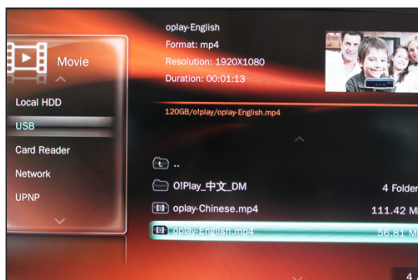
> Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.

3. Use the up/down keys ▲ / ▼ to locate the movie that you want to play. Press OK or ⏯ to play the movie. You may also press 📥 to import the selected file.

Configuring the movie playback settings

The movie playback setting menu allows you to configure the movie settings such as **Subtitle Settings** and **Color Adjustment**.

To configure the movie playback settings:

1. During playback, press ⊠ to launch the movie playback setting menu.

2. Press the up/down keys ▲ / ▼ to navigate to the the function that you want to configure. Press OK to enter its submenu to confirm the selection.

3. Navigate to the desired option, then press OK to save or press ↺ to cancel the settings made.

Playing music

Music control buttons on the remote control

Button	Function
♫	Press to enter the **Music** mode.
Display	Press to display the song's file source, file name, file format, and elapsed time.
↺	Press to return to the previous screen.
▶/❚❚	Press to toggle between playback and pause.
◀◀	Press to rewind the playback. Press repeatedly to change the rewinding speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
▶▶	Press to forward the playback. Press repeatedly to change the forward speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
■	Press to stop the playback.
Import	Press to import the file.

(continued on the next page)

Button	Function
⏮	Press to return to the previous music file.
⏭	Press to go to the next music file.
✉	Press to configure the music playback settings.
✂	Press to launch the Setting menu.
🔇	Press to disable audio output.
🔀	Press to group all your music files in your storage device and then play the music files randomly.
🔁	Press to repeat the playback of the currently playing music.

Playing a music file

To play a music file:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Music**, then press OK.

    You may also press 🎵 to enter the **Music** mode.

2. Using the up/down keys ▲ / ▼, select the source of your music file, then press OK.

✎ Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.

3. Use the up/down keys ▲ / ▼ to locate the music that you want to listen. Press OK or ⓘ to play the music. **You may also press** (Import) **to import the** selected file.

> • Press ⊗ to group all your music files in your storage device and then play the music files randomly.
>
> • Press ⊜ to repeat the playback of the currently playing music.

Configuring the audio playback settings

Configure the audio playback settings from the Setting menu.

To configure the audio playback settings:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Settting**, then press OK.

   You may also press ⊗ to launch the **Setting** menu.

2. Navigate to **Audio** > **Digital Output** then press OK.

3. To configure the **Digital Output**, select any of these two options:

   • **LPCM:** Select this option either when connecting your HDTV to the HDMI port of the media player or for the S/PDIF audio receiver.

   • **RAW:** Select this option either for the HDMI multichannel audio receiver or for the S/PDIF multichannel audio receiver. The RAW data of the audio will be sent to the HDMI multichannel receiver or to the S/PDIF multichannel receiver for decoding.
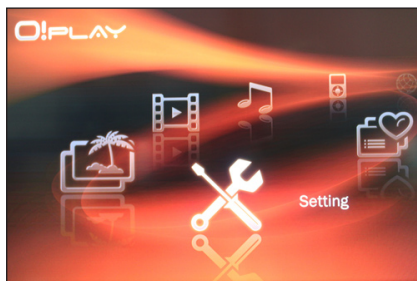
Setting up your music playlist

Creating a music playlist

Before creating a playlist, ensure that you have imported music files to your HD media player. For more details, refer to the section **Importing files/folders** in this chapter.

To create a music playlist:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Music**, then press OK.

    You may also press 🎵 to enter the **Music** mode.

2. From the Music menu, select **Playlist** > **New Playlist**.

3. To key in the playlist name, use the navigation keys to move through the virtual keyboard.

4. When you have entered the playlist name, navigate to the **OK** button on the virtual keyboard to confirm the playlist name.

5. You may now start to add songs to your playlist.
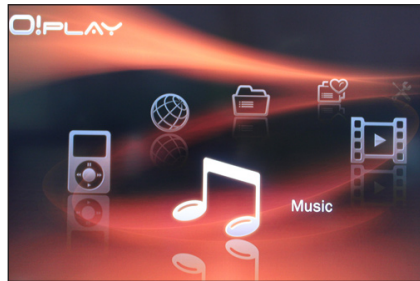
Adding songs to your music playlist

Ensure that you have created a music playlist.

To add songs to your music playlist:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Music**, then press OK. You may also press 🎵 to enter the **Music** mode.

2. From the Music menu, select **Artist** or **Song**. The list of artists or songs on your HD media player is displayed.

3   Press ✉ to select, then press OK to confirm the songs that you want to add to your playlist.

4. Select the playlist that you want to add the songs to.

5. Press OK when done.

Managing your photos / videos with My Life

My Life feature allows you to view photos/videos in slideshow format or with background music, configure the photo/video playback settings, add tag/rating/ shortcut, and create an album or a playlist for your photos or videos.

Setting up your photo/video playlist

Creating a photo/video playlist

Before creating a playlist, ensure that you have imported photos or video files to your HD media player. For more details, refer to the section **Importing files/folders** in this chapter.

To create a photo/video playlist:

1. From the Home screen, press the left/right keys ◄ / ▶ to navigate to **My Life**, then press OK. You may also press (📷) to enter the **My Life** mode.
2. From the My Life menu, select **Playlist** > **New Playlist**.
3. To key in the playlist name, use the navigation keys to move through the virtual keyboard.
4. When you have entered the playlist name, navigate to the **OK** button on the virtual keyboard to confirm the playlist name.
5. You may now start to add photos/videos to your photo/video playlist.

Adding photos/videos to your photo/video playlist

Ensure that you have created a photo/video playlist.

To add photos/videos to your photo/video playlist:

1. From the Home screen, press the left/right keys ◄ / ▶ to navigate to **My Life**, then press OK. You may also press (📷) to enter the **My Life** mode.
2. From **Calendar**, select the folder containing the photos/videos that you want to add to your photo/video playlist.
3 Press (✉) to select, then press OK to confirm the songs that you want to add to your playlist.
4. Select the playlist that you want to add the photos/videos to.
5. Press OK when done.

Viewing photos

Photo control buttons on the remote control

Button	Function
🖼	Press to enter the **My Life** mode.
Display	Press to display the photos' file source, time/date taken, and photo resolution.
▶/❚❚	Press to view the photos in slideshow mode. Press again to pause the slideshow.
■	Press to return to the source folder.
✉	Press to configure the photo playback settings.
🔊+	Press to increase the volume for the slideshow's background music.
🔊−	Press to decrease the volume for the slideshow's background music..
◀	Press to return to the previous photo.
▶	Press to go to the next photo.
🔇	Press to disable audio output.
Import	Press to import the file.
▲	Press the up key on the rotary knob to rotate the photo clockwise.
▼	Press the down key on the rotary knob to rotate the photo counter-clockwise.
OK	Press OK on the rotary knob to create a mirror image of the photo.

Viewing photos in slideshow mode

To view photos in slideshow mode:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **My Life**, then press OK. You may also press 🖼 to enter the **My Life** mode.

2. Use the up/down keys ▲ / ▼ to locate the photo source, then press OK.

> ✎ Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.

3. Press ⏯ to view the photos in slideshow mode. Press ⏯ again to pause the slideshow. Press ⏹ to return to the source folder. You may also press 〔Import〕 to import the selected file.

Configuring the photo playback settings

The photo playback setting menu allows you to configure the photo settings.

Setting up the interval, transition effect, and music for the slideshow

To set up the interval, transition effect, and music for the slideshow:

1. During playback, press ✉ and select **Slideshow Interval**, **Transition Effect**, or **Music Selection**.

2. Use the up/down keys ▲ / ▼ to select the interval, transition effect, or music for the slideshow.

3. Press ✉ again to hide the playback options menu.

Playing a video

Video control buttons on the remote control

Button	Function
	Press to enter the **My Life** mode.
Display	Press to display the video's file source, file name, file format, and elapsed time.
	Press to return to the previous screen.
▶/❚❚	Press to toggle between playback and pause.
◀◀	Press to rewind the playback. Press repeatedly to change the rewinding speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
▶▶	Press to forward the playback. Press repeatedly to change the forward speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
■	Press to stop the playback.
✉	Press to configure the video playback settings.
◀+	Press to increase the volume.
◀−	Press to decrease the volume.
◀◀	Press to return to the previous video file.
▶▶	Press to go to the next video file.
	Press to select the language for the video you are watching.
Import	Press to import the file.
◀✕	Press to disable audio output.

Playing a video

To play a video:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **My Life**, then press OK. You may also press 🔳 to enter the **My Life** mode.

2. Use the up/down keys ▲ / ▼ to locate the video source, then press OK.

> ✍ Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.

3. Use the up/down keys ▲ / ▼ to locate the video that you want to play. Press OK or ⏯ to play the movie. You may also press (Import) to import the selected file.

Configuring the video playback settings

The video playback setting menu allows you to configure the video settings such as **Subtitle Settings** and **Color Adjustment**.

To configure the video playback settings:

1. During playback, press ✉ to launch the video playback setting menu.

2. Press the up/down keys ▲ / ▼ to navigate to the the function that you want to configure. Press OK to enter its submenu to confirm the selection.

3. Navigate to the desired option, then press OK to save or press ↩ to cancel the settings made.

Streaming online media

Your HD media player provides online media services including **Netflix**, **Flickr**, **Picasa, TV**, and **Radio.**

The online content is constantly added and updated. Visit the ASUS website at **http://www.asus.com** for the latest information.

- Ensure that your HD media player is connected to the Internet. However, the network connection might be disabled if the internet link is abnormal or blocked.

- Ensure that your HD media player is connected to the Internet via wired, wireless, or proxy server network connection. For more details, refer to Chapter 2.

- ASUS disclaims all responsibility if an online media service suspends or terminates its service without prior notice.

To stream online media:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Internet**, then press OK.

    You may also press ⊚ to enter the **Internet** mode.

2. Use the left/right keys ◀ / ▶ to select the category of the online media services that you want to use, then press OK.
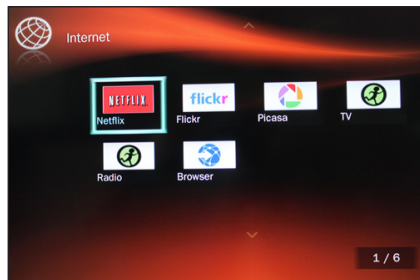
You may search an online media service by entering a keyword in **Radio**. Locate the **Search** option, press OK, and then type the keyword of the online media service that you want to search.

3.   Navigate to the desired online media service, then press OK to enter.

> You may add the favorite online media service to **Favorite** in the **Internet Radio**. Navigate to the online media service that you want to add as your favovite. Press the left key ◀, select **Add to My Favorite**, and then press OK.

Online streaming from Netflix

You can connect your HD media player to your Netflix account and enjoy streaming unlimited TV episodes and movies to your high-definition external display.

> •   Netflix is only available in the US.
>
> •   You need to activate your Netflix account on your computer before you can use it.

> If you do not have an existing Netflix account and Netflix is available in your area, you may subscribe to or try its one-month free trial. For more details, visit the Netflix website at **http://www.netflix.com**.

To stream from Netflix:

1.   From the Home screen, press the left/right keys ◀ / ▶ to navigate to **Internet**, then press OK. You may also press ⌾ to enter the **On-line Media** mode.
2.   Select **Netflix** and press OK.
3.   Press the navigation keys to select from a variety of movies and TV shows.

Managing your files

File Manager offers both the device management and media file management that allow you to browse the media files by **Local HDD**, **USB**, **Card Reader**, and **Network**.

Ensure that your O!PLAY GALLERY is correctly connected to a network. Refer to Chapter 2 for more details on connecting to a network.

Importing files/folders

Imported files or folders are stored in your HD media player.

To import files/folders:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **File Manager**, then press OK.

2. Locate the file or folder that you want to import from any of these sources: **Local HDD**, **USB**, **Card Reader**, and **Network**.

3. Press ⊠, and select **Import**. You may also press (Import).

4. **Press** ⊠ to select the file or folder that you want to import.

5. Press OK to confirm the selection.

6. Click **Yes** or **No** on the confirmation message **Do you want to delete the source files after import?**.

7. Wait for a while until the process is finished, then click OK.

Copying files/folders

To copy files/folders:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **File Manager**, then press OK.

2. Locate the file or folder that you want to copy from any of these sources: **Local HDD**, **USB**, **Card Reader**, and **Network**.

3. Press ⊠, and select **Copy**.

4. **Press** ⊠ to select the file or folder that you want to copy.

5. Press OK to confirm the selection.

6. Press the up/down keys ▲ / ▼ to select the target folder or destination that you want to copy the files/folders to.

7. Press OK to confirm the target folder or destination.

8. Wait for a while until the process is finished, then click OK.

Renaming files/folders

To rename files/folders:

1. From the Home screen, press the left/right keys ◀ / ▶ to navigate to **File Manager**, then press OK.

2. Locate the file or folder that you want to copy from any of these sources: **Local HDD**, **USB**, **Card Reader**, and **Network**.

3. Press ✉, and select **Rename**.

4. To key in the new name for your file or folder, use the navigation keys to move through the virtual keyboard.

5. When you have entered the new name, navigate to the **OK** button on the virtual keyboard to confirm the new file or folder name.

Playing your iPod or iPhone

Your HD media player enables you to play audio or movie/video files from your iPod or iPhone to other high-definition devices such as an HDTV.

To play your iPod or iPhone:

1. Turn on your HD media player and other devices that you want to stream or extend audio and movie/video files to.

2. Using the bundled iPod extension cable, connect your iPod or iPhone to the iPod port at the back of your HD media player.

> Ensure that those devices are connected to your HD media player.

3. Press OK to confirm that you want to play media files from your iPod or iPhone.
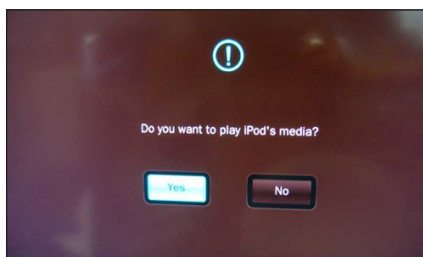
4. From the HD media player's home screen, press the **left/right keys ◄ / ► to navigate to iPod**, then press OK. **You may** also press (iPod) to enter the **iPod** mode.
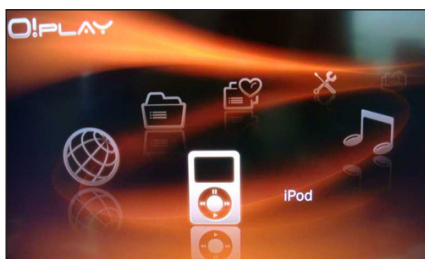
5. **Use the left/right keys ◄ / ►** to locate the media type that you want to play, then **press OK.**
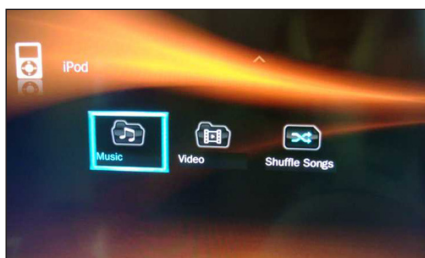
6. **Use the navigation keys to** browse or **locate the media** file that you want to play, then **press OK** to confirm the selection.

7. **Press OK or** (►/ll) to play the media file.

✐
- Your HD media player does not support playback of protected media files from iTunes.
- Your HD media player is compatible with most iPod or iPhone models.

Chapter 4

Troubleshooting

Troubleshooting

This section provides answers to some common problems that you may encounter while installing or using the ASUS O!PLAY GALLERY media player. These problems require simple troubleshooting that you can perform by yourself. Contact ASUS Technical Support if you encounter problems not mentioned in this section.

Display

Q1. The media player does not work. You think that the problem might be with the media player's power adapter.

- The media player's power adapter possibly performs the overload protection function — automatic shutdown during overload conditions, such as Over Current, Over Voltage, and Over Temperature.
- Disconnect the media player's power adapter and wait few minutes before you reinsert the player's power adapter directly into an outlet. Turn on the media player again.
- If the problem still exists, contact your retailer.

Q2. The TV screen is blank and the media player power LED remains off.

- Ensure that the TV is turned on.
- Ensure that the media player's power adapter and power outlet are functional.
- Ensure that the media player's power adapter plug is firmly attached to the rear panel of the player and to the power outlet.

Q3. I cannot see the Setup Wizard when I turn on the player for the first time. The TV screen is blank and the media player power LED is on.

- Ensure that the TV is turned on.
- Ensure that the AV/HDMI cable is properly connected to the correct terminals on both the TV and the media player.
- Ensure that your TV is switched to the appropriate video source (AV IN or HDMI). You may need to use your TV Remote control to change video sources.

- Turn off your media player and wait for a few minutes before turning it on again or press the reset button at the back panel.
- Ensure that the HDMI resolution of your TV supports 720p, 1080i, or 1080p.
- When you turn off your media player, wait until it is completely turned off. **DO NOT** press the remote control repeatedly when the remote control is in the power-off process. Doing so will cause your media player to malfunction. If this occurs, disconnect and then connect the power adapter to the media player.

Q4. The TV screen is blinking and fuzzy.
- Ensure that the AV/HDMI cable is properly connected to the correct terminals on both the TV and the media player.
- Ensure that the media player power LED is on.
- Ensure that the TV system setting matches the system used in your country.
- Ensure that the correct video resolution option is selected.

Q5. I cannot find any of my music, movie, or photo files.
- Ensure that your Media Server (such as USB storage device) or your computer is switched on and that the device is not in standby mode.
- If using a wired network, check that the Ethernet cable is properly attached to the Media Player and to a network router. Check that the router is switched on.
- Check that the Media server (your computer) used has shared the Media Player as a client and that the files are also shared.
- If you are using static IP addresses, check that the IP address is in the same range as other addresses on your network. Verify that the address is not already used by another PC or device.
- Ensure that the files you are sharing use a supported file format.

Q6. Certain files cannot be played on the Media Player.
The Media Player may not support the video or audio format used in the file. For information on what media formats the Media Player supports, refer to **Specifications summary** in Chapter 1.

Q7. Only one video/music/photo is played when I selected it. How do I play the entire list?
When selecting a video/music/photo to play, pressing the OK button on the remote control plays just the selected file while pressing the PLAY/PAUSE button plays the entire list of files.

Q8. The LEDs on the Ethernet port do not blink and my wired connection does not work.

- Ensure that the LAN Cable plug is firmly connected to the Ethernet port of the Media Player's rear panel.
- Try to replace a functional LAN cable.
- Try to reconnect the LAN cable to the Media Player to keep the network connection active.

Audio

Q1. There is no sound.

- Ensure the volume on the entertainment unit is not on mute mode.
- Go to **Setup** > **Audio** and ensure that you have the enabled the correct Digital Output setting.

> For more details, refer to the section **Configuring the audio playback settings**.

- If you are watching a video that supports multiple audio channels, press the Language key 🔊 on the remote control repeatedly until the required audio channel is displayed.

Q2. I cannot hear any sound when I am playing music files.

- Ensure that the audio cables are properly connected.
- If the audio cables are connected to your TV, the TV must be turned on to play any music files.
- If the audio cables are connected to your stereo, ensure that the stereo is on and you have the correct stereo input selected. If you are having trouble selecting the correct audio source, refer to the instructions that came with your stereo.

Q3. A few of my Music files do not appear.

The Media Player supports the most common music file formats. However, there are almost an infinite variety of bit rates and sample rates. If a file is not displayed on the screen, it most likely uses an unsupported bit rate or sample rate. Only use files with supported formats, bit rates, and sample rates.

USB storage device

Q1. I cannot find any of my music, movie, or photo files.

- Ensure that your USB storage device (USB Flash/USB HDD) is not in standby mode.
- Ensure that the files are supported file format.

Q2. The Media Player does not recognize my USB storage device.

Your USB storage device may not be detected because of problems with the USB hardware driver, USB cable, or longer system response time. Try to re-plug the USB storage device to the USB port again, replace a new USB cable, or use another USB storage device.

Remote Control

Q1. The media player remote control is not working.

- Ensure that the batteries are properly inserted.
- The batteries may already be drained out. Replace the batteries with new ones.
- Ensure that the path between the remote control and the media player is not blocked.
- High-definition movies that are streamed via the network may not play smoothly. You may also encounter some problems with using your remote control such as lag and no response.

Firmware Updates

Q1. What version of firmware do I have? How do I upgrade it?

- Check the firmware version before the upgrade process. If the firmware is the latest version, you will not need to update the firmware.
- Go to **Setting** > **System Update** > **USB** to perform the firmware upgrade process.
- If you are still unable to update the firmware, reset the system and perform the updating process again.
- The firmware update manual is available in PDF file (included in the updated firmware folder). Visit the ASUS support site at **http://support.asus.com/** for more details.

- If the media player is shut down or powered off during the software installation, the update will fail. If the device will not power on, you will need to reset it. This will restore the device back to its default settings. The firmware update can be attempted again at this point.

Wired, Wi-Fi, and Internet connections

Q1. I cannot connect to the Wi-Fi network.

- Ensure that you have properly configured your Wi-Fi settings.
- Check the documentation that came with your router for the correct wireless settings.
- The network you are trying to access may be protected, secured, or encrypted. If you are trying to connect to a wireless local area network (WLAN), contact your network administrator for the security and encryption settings.

Q2. When I searched for a Wi-Fi network, I found several networks, some of which are encrypted. How do I connect to an encrypted network?

Contact your network administrator for the correct SSID (network name) and encryption key or password for the wireless network you want to connect to.

Q3. Movies streamed via the Wi-Fi network does not run smoothly.

Possible causes may be:

- Slow connection or high Internet traffic.
- Interference from several sources such as other wireless network devices, Bluetooth devices, wireless phones, or even microwave ovens.

Q4. I cannot connect to the wired network.

- You need to select either **DHCP (AUTO IP)** or **Manual setting (Fixed IP)** as your setup type. If you select **DHCP IP (AUTO)**, the router's DHCP server automatically assigns an IP address for your media player.

If you select **Manual setting (Fixed IP)**, key in the IP address, Subnet Mask, and DNS server's IP address.

For more details, refer to the section **Wired connection**.

Q5. How do I share folders in the network?

If you want to access shared network files, ensure that the network computer's files are shared on the network. For more details, refer to the section **Sharing files over the network**.

Q6. There is too much lag while I am watching an online media website.

- Slow connection or high Internet traffic may cause this problem. Try watching the online media during off-peak hours.
- You may have limited bandwidth usage on your network. Contact your Internet Service Provider (ISP) to inquire about increasing your bandwidth for your network connection.

Q7. Why do I encounter network lag when I use Internet media services such as Internet radio and TV stations?

Depending on the streaming situation or network stability/traffic, you might need to wait for a few minutes to use the Internet media services.

Q8. If I have a "Domain network, can I use O!PLAY GALLERY?

O!Play Gallery does not officially support streaming from a domain server or a computer attached to a domain. While it is certainly possible, our technical support will be unabled to provide assistance regarding this configuration. Contact your domain administrator or Microsoft Support for assistance.

Q9. Can I access other online media websites?

No. You can only access the online media services offered on your ASUS O!PLAY GALLERY Media Player. Please note that the content is constantly added and updated. Visit the ASUS website for the latest information.

Q9. Can I connect to the network via both wired and wireless connections simultaneously?

No, you cannot connect to the network using both wired and wireless connections simultaneously.

Operation/function failure

Q1. An operation/function failed on my media player. What can I do?

- Disconnect the AC adapter from the power source, then plug it in again.

- Using a pointed object, press the reset button located at the rear panel.
- If you still encounter the same problem, contact the ASUS Technical Support.

Additional information

Where can I find more information about the HD media player?

- **User Manual in the support CD**

  For more details about using the features of your HD media player, refer to its user manual included in the support CD.

- **ASUS Support site**

  Download the latest firmwares, drivers, and utilities from the ASUS Support site at **http://support.asus.com**

Common error messages

Error Message	Action
• IP conflict. • Failed to get the album information.	Check Your O!Play's IP address settings.
Failed to create the album.	Make sure its on the folder, and that albums is the correct place.
Hard drive cannot aggregate.	There are different conditions under which this error message may appear. The message will specify the issue. For example, not enough space is used on the storage or a journaled file system.
No storage device is found	Attach the USB device that contains your media files.
Media Library requires more storage space: [XXXMB]	1. Eject and disconnect the USB device from the media player. 2. Connect the USB device to your computer and delete unnecessary files to meet the required storage space. 3. Attach the USB device to the media player again.
Please turn off journaling on the attached storage's file system for the media player to compile the media library.	1. Eject and disconnect the USB device from the media player. 2. Connect the USB device to your Apple computer and disable the journaling function. Refer to the Apple Help for information. 3. Attach the USB device to the media player again.

Error Message	Action
Unable to compile media library on the read-only storage device.	1. Eject and disconnect the USB device from the media player. 2. Connect the USB device to your computer and make sure the read-only protection is disabled. 3. Attach the USB device to the media player again.
Unrecognized storage device.	The USB device model is not supported. Use another USB device.
Question XX: WD USB HDD Trouble Shooting	This indicates a system diagnostic failure. Contact WD Technical Support for assistance.
This folder is empty.	There are no supported media files in the selected folder. Select another folder that contains media files of the correct format.
Unable to play the selected file. Please recreate the file by using the included media editing software.	1. Eject and disconnect the USB device from the media player. 2. Connect the USB device to your computer and make sure the file format is correct. 3. Attach the USB device to the media player again.

Appendices

Notices

REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at **http://csr.asus.com/english/index.aspx**.

Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

• This device may not cause harmful interference.

• This device must accept any interference including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Canadian Department of Communications Statement

This digital device does not exceed the Class B limits for radio noise emissions from digital device set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital device complies with Canadian ICES-003.

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